



PATIENT RIGHTS & RESPONSIBILITIES

During a visit to a Sonoran University medical clinic, patients have the following Rights:

- To be treated with dignity and respect, and to be provided with courteous, considerate care.
- To receive treatment that supports and respects the patient's individuality, choices, strengths, and abilities.
- To not be subjected to:
 - Abuse, neglect, or exploitation
 - Coercion or manipulation
 - Sexual abuse or assault
 - Restraint or seclusion (except if necessary to prevent imminent harm to self or others)
 - Retaliation for submitting a complaint to Sonoran University or another entity
 - Misappropriation of personal and private property by a Sonoran University employee, volunteer, or student
- To not be discriminated against on the basis of race, national origin, ethnicity or culture, religion, gender or gender expression, sexual orientation, age, marital status, disability or medical diagnosis, or source of payment.
- To receive confidential treatment of their disclosures and medical records and, except when required by law, to be afforded the opportunity to approve or refuse their release.
- To review, upon written request, their own medical records within a reasonable time frame.
- To provide written consent to the release of information in the patient's medical or financial records, except as otherwise permitted by law, as outlined in the Sonoran University Notice of Privacy Practices.
- To receive a referral to another healthcare provider if the Sonoran University medical clinic is not authorized or is unable to provide the necessary health services for the patient.
- To participate (or the patient's representative participate) in the decisions and development of, or decisions concerning, diagnosis and treatment.
- To participate, or refuse to participate, in research or experimental treatment.
- To receive assistance from a family member, the patient's representative, or other individual in understanding, protecting, or exercising the patient's rights.
- To be informed how to report comments, complaints and/or grievances regarding the Sonoran University clinics and to receive adequate resolution in a timely manner. Comments or complaints may be directed to the patient's practitioner, the clinic manager or to the Chief Medical Officer.
- To either consent to or refuse treatment (except in an emergency) and to refuse or withdraw consent for treatment at any time.
- To be informed of alternatives (except in a medical emergency) to a proposed medication or procedure and associated risks and possible complications of any proposed medication or procedure.

During a visit to a Sonoran University clinic, patients have the following Responsibilities:

- To provide, to the best of their knowledge, accurate and complete information about present complaints, past illnesses, hospitalization, medications, and any other health matters.



- To report changes in their condition to their practitioner.
- To report whether they clearly comprehend a contemplated course of diagnosis and/or treatment and what is expected of them.
- To follow the treatment plan recommended by their practitioner and inform their practitioner if there are obstacles that would preclude the execution of the treatment plan.
- To ensure that the financial obligations relating to their health care are fulfilled as promptly as possible.
- To provide necessary information and documentation requested by the Sonoran University clinic, including name changes, address, phone number, and insurance information.
- To be considerate of the rights of other patients, control noise and the number of visitors, including, but not limited to, cell phone usage in the exam room and office.

If you have questions or concerns, you may also call Arizona Department of Health Services at 602-364-3030.

I have fully read and understand my rights and responsibilities.

PATIENT NAME (printed)

SIGNATURE: Patient or legally authorized individual

DATE:

PRINT NAME: Patient or legally authorized individual

RELATIONSHIP: (self, parent, legal guardian, personal representative, etc.)